



COMMUNITY | HEALTH | CARE

Strong Values, Compassionate Care

2025 | ANNUAL REPORT

More than 55 Years of Building Healthy Communities



MESSAGE FROM OUR PRESIDENT AND BOARD CHAIR

You Made Hope Possible.

For more than 55 years, our enduring values have served as the foundation for our decisions and delivery of care. Over time, as we evolved, our core values—and our deep commitment to the individuals, families, and communities we serve—have guided us through seasons of change, uncertainty, and growth. These values will guide us through this moment as well.

You help inspire our values, and your support helps us to bring to life the best of what we imagine for our patients, their families, and our team.

Because of you, we expanded our mobile health services to reach more people in Bristol, New Britain, and Hartford. We raised **\$175k** in funding to meet the basic needs of thousands of individuals across Connecticut.

With gratitude,
Sabrina Trocchi, PhD, MPA
Sabrina Trocchi, PhD, MPA
President and Chief Executive Officer

We strengthened programs such as Community Support for Families, and Walk with Me for LGBTQ+ individuals and their loved ones. We created and expanded programs for expectant and new mothers struggling with substance use disorder. We provided fresh produce and food to nearly 5,000 residents through unique partnerships with Connecticut Foodshare and Holcomb Farm, and there's so much more.

Compassionate, person-centered, equitable care is at the heart of what we do, and we will always find ways to serve others who need us most.

Thank you for sharing our values. Thank you for all you do to foster health, recovery, and growth.

Mary C. Rodier, CPA
Mary C. Rodier, CPA
Chair, Board of Trustees, 2022–2025



CHAMPIONS OF PROGRESS

We gratefully acknowledge our donors who invested more than \$1,000 last year in support of our mission to provide recovery, health, and growth to individuals and families across Connecticut.

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OUR MISSION

Wheeler provides equitable access to innovative care that improves health, recovery, and growth at all stages of life.

OUR VISION

All people will have the opportunity to grow, change and live healthier, productive lives.

74,658

total number of patients with whom Wheeler interacted or provided direct care.

This data point reflects the following:

34,532

The total number of patients with whom Wheeler interacted through direct care, telephone, and outreach activities.

40,126

Inquiries to Wheeler's Access Line pertaining to statewide substance use, treatment, and support resources.

156,333

Individuals impacted by Connecticut Clearinghouse services, including dissemination of prevention, wellness, mental health promotions, substance use treatment and recovery materials, trainings, conferences, and forums, statewide prevention and awareness campaigns, and more.



Learn more at:
WheelerHealth.org/AnnualReport2025

STORIES OF OUR VALUES, REFLECTED AND SUPPORTED

Wheeler is a national 2025 *Hartford Courant* Top Workplaces health care industry recipient for the second consecutive year, and a 2025 *Hartford Courant* Top Workplace winner, the ninth time since 2013. In March, Wheeler earned a national Top Workplaces award from *USA Today*.

Wheeler Health has earned The Joint Commission's Gold Seal of Approval® for Behavioral Health Accreditation in numerous programs by demonstrating continuous compliance with its performance standards.

This year, Wheeler celebrates the 40th anniversary of the construction of Northwest Village School (NVS), which has delivered therapeutic education services for more than 55 years.

Wheeler received "Best Of" Awards for Mental Health from *The Bristol Press* and *New Britain Herald* for the second consecutive year.

Foster Care, Adoption, and More: The Story of John, Brian, and Carter

For Carter Pica-Sneedeen, life in college is everything he imagined. A journalism major in his third year at the University of Hartford, Carter is thankful for the path that led him here, including his 2022 adoption from foster care by Broad Brook, Connecticut residents, John and Brian Pica-Sneedeen. John and Brian worked with Wheeler for nearly a decade, fostering several youth and later adopting seven of the children in their care, including Carter. *Find the full story at our website.*

A Career in Caring: Wheeler's Elizabeth Lawton

If you ask Elizabeth Lawton what led her to a career in care, she would tell you that childhood experiences with her father's illness put her on the path. "My father was often

ill when I was young, and I have distinct memories of asking providers in the hospital to explain his diagnoses to me," said Elizabeth, an APRN with Wheeler. "I knew as I got older, I wanted to work with people in a helping profession, and my interest in the sciences led me to nursing." *Find the full story at our website.*

Wheeler's 40th Annual Golf Classic on September 17 at the Country Club of Farmington netted nearly \$70,000 to benefit the basic needs of the individuals and families in our care. Since its inception in 1986, this much-loved event has raised more than \$1.4 million.

Thomaston Savings Bank Wheeler received \$3,500 from the Thomaston Savings Bank Foundation to expand integrated health services for underserved residents in Bristol and New Britain through its Mobile Family Health & Wellness van. This grant will support weekly outreach at Agape House and the Root Center for Advanced Recovery.

With a new \$250,000, multiyear grant, The Cigna Group Foundation is expanding access to health care in Hartford through a partnership with Wheeler Health. Wheeler will use the grant to staff and deploy a new mobile health van for community outreach and education, preventive health screenings, primary care, chronic disease management, and health insurance navigation to Hartford residents at dozens of locations throughout the city.

Foodshare Fridays Deliver Dignity, Hope in New Britain

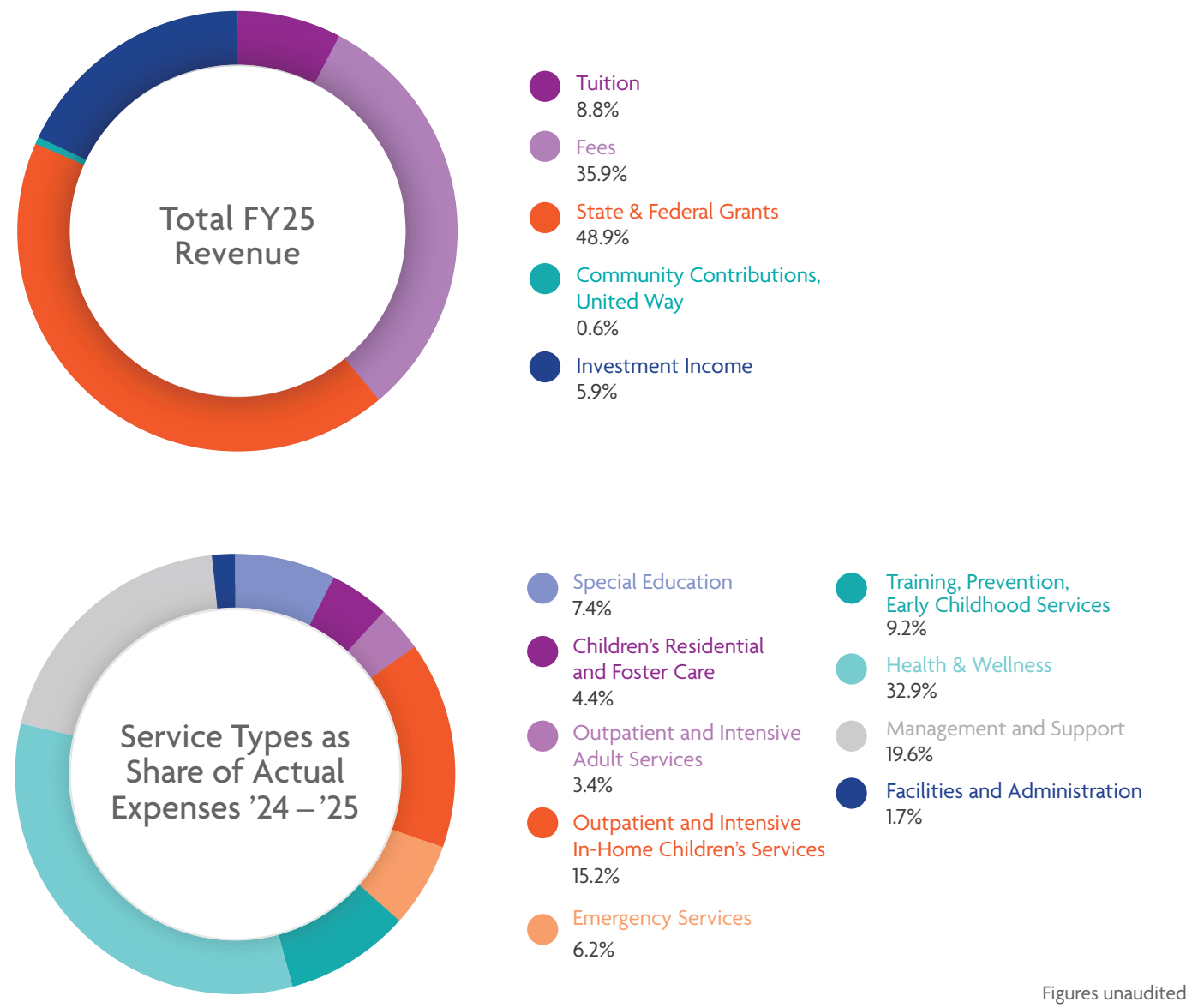
Every other Friday, something powerful happens in an empty parking lot at Wheeler's Family Health & Wellness Center at 40 Hart Street in New Britain. A Connecticut Foodshare Mobile Food Pantry truck pulls in, greeted by a waiting, well-oiled machine of Wheeler staff and community volunteers. This isn't just a food distribution. It's a lifeline. *Read the full story at our website.*

VALUES BY THE NUMBERS

Sound, transparent business practices, guided by our values, ensure Wheeler's ongoing financial health and allow for investment in new program and service development.

TOTAL FY25 REVENUE:

\$105,016,957



 **Wheeler**
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