Wheeler Center of Excellence | CHILD & ADOLESCENT

IN-HOME SERVICE

Mobile Crisis Intervention Services

AN IMMEDIATE RESPONSE AT A TIME OF CRISIS.

Behavioral health crises don't happen at convenient times, but they are serious and may require prompt assistance and attention. Our Mobile Crisis Intervention Services offers an immediate response to children and youth, ages 0 - 17, or 18 if still enrolled in school, experiencing behavioral health emergencies in the home, school and other community or hospital settings. This response helps to maintain youth safely in the community and often eliminates unnecessary emergency department visits or subsequent inpatient admissions.

Call 2-1-1, then press "1."

Funding Source

Connecticut Department of Children and Families

OUR SERVICES

- Immediate access by dialing 2-1-1 and pressing "1"
- In-home or community response from a Masters Level clinician on our Mobile Crisis Intervention Services team, usually within 45 minutes of the initial call
- Clinical assessment and crisis safety planning
- Stabilization of the immediate crisis in the child's home, school or other community locations
- Brief in-home or community-based stabilization services and linkage to treatment and other community resources
- Engagement of family members and caregivers in the treatment process
- Integration with community-based and Wheeler Clinic services, including outpatient treatment, intensive family preservation, in-home treatment, specialized education, substance abuse treatment, sexual abuse treatment and parental training
- Ongoing collaboration with multiple community providers to ensure appropriate care

SERVICE HOURS

- The Mobile Crisis Intervention Services team is available 24 hours a day, seven days a week, all year long
- Mobile response hours are between the hours of 6 a.m. and 10 p.m. (1 p.m. to 10 p.m. weekends and holidays)

WE SERVE YOUTH AND FAMILIES IN:

Avon, Berlin, Bristol, Burlington, Canton, Farmington, Hartford, Kensington, Meriden, New Britain, Newington, Plainville, Plymouth/Terryville, Rocky Hill, Simsbury, Southington, Wallingford, West Hartford and Wethersfield

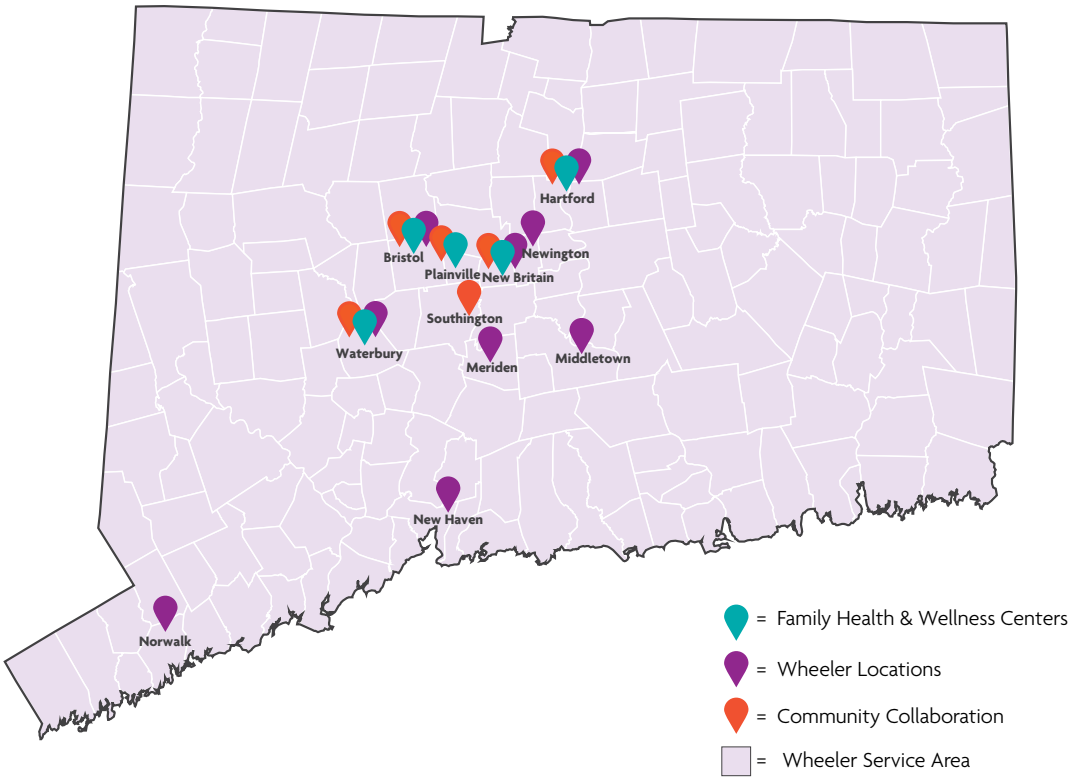
ABOUT WHEELER

Wheeler provides comprehensive solutions that address complex health issues, providing individuals, families and communities with accessible, innovative care that encourages recovery, health and growth at all stages of life. Our integrated approach to primary and behavioral health, education and recovery creates measurable results, positive outcomes and hopeful tomorrows for more than 70,000 individuals across Connecticut each year.

WHEELER'S CENTERS OF EXCELLENCE

- Driven by cutting-edge clinical innovation and use of evidence-based practices;
- Offers easy access to a comprehensive array of treatment and recovery support services that are culturally, gender, and age-responsive, trauma-informed, and build on individuals' strengths to foster resiliency and recovery;
- World-class customer care is provided in an integrated, coordinated fashion, ensuring continuity of care; and
- Partners with youth and families in yielding excellent outcomes and high client satisfaction.

SERVING OUR COMMUNITIES ACROSS CONNECTICUT:



For more information about Wheeler, please call 888.793.3500 or visit WheelerHealth.org

Licensed or approved by the Connecticut Department of Children and Families, the Connecticut Department of Public Health and the Connecticut State Department of Education, accredited by The Joint Commission.

Wheeler

COMMUNITY | HEALTH | CARE

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