



Mobile Crisis Intervention Services

AN IMMEDIATE RESPONSE AT A TIME OF CRISIS.

Behavioral health crises don't happen at convenient times, but they are serious and may require prompt assistance and attention. Our Mobile Crisis Intervention Services offers an immediate response to children and youth, ages 3 - 17, or 18 if still enrolled in school, experiencing behavioral health emergencies in the home, school and other community or hospital settings. This response helps to maintain youth safely in the community and often eliminates unnecessary emergency department visits or subsequent inpatient admissions.

OUR SERVICES

- Immediate access by dialing 2-1-1 and pressing "1"
- In-home or community response from a Masters Level clinician on our Mobile Crisis Intervention Services team, usually within 45 minutes of the initial call
- Clinical assessment and crisis safety planning
- Stabilization of the immediate crisis in the child's home, school or other community locations
- Brief in-home or community-based stabilization services and linkage to treatment and other community resources
- Engagement of family members and caregivers in the treatment process
- Integration with community-based and Wheeler Clinic services, including outpatient treatment, intensive family preservation, in-home treatment, specialized education, substance abuse treatment, sexual abuse treatment and parental training
- Ongoing collaboration with multiple community providers to ensure appropriate care

SERVICE HOURS

- The Mobile Crisis Intervention Services team is available 24 hours a day, seven days a week, all year long

WE SERVE YOUTH AND FAMILIES IN:

Avon, Berlin, Bristol, Burlington, Canton, Farmington, Hartford, Kensington, Meriden, New Britain, Newington, Plainville, Plymouth/Terryville, Rocky Hill, Simsbury, Southington, Wallingford, West Hartford and Wethersfield

Call 2-1-1, then press "1."

Funding Source

Connecticut Department of Children and Families